



Quality Policy

Sentinel Group Security Limited provides security services throughout the United Kingdom.

Our Quality Approach:

Our approach is to ensure that the services we provide meet or exceed our clients' expectations. Our focus is to be "**Simply the Best**".

This is achieved by the use of practices, equipment and the delivery of services that are supplemented by a commitment from all staff to continuously improve our services. These practices are documented in the organization's Quality Management System based on **ISO9001:2008** and British Standards: **BS7499:2007**, **BS7858:2006**, **BS7984:2008**.

We maintain a profitable operation to establish our competitive position in the market. Ownership, responsibility and accountability for quality rest with all areas and employees of the organization. Quality and customer satisfaction can only be achieved with the total improvement and commitment of all employees. Our aim is to comply with all relevant legislation.

Continuous Improvement:

Employees are encouraged to become involved in continuously improving our operational efficiencies, cost effectiveness and the services we supply. The work procedures must be followed to effect continuous improvements.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at quarterly management review meetings.